

**Code of Conduct for Parents / Guardians**

As a parent /guardian of a club member we understand you have the right to:

* Be assured that your child is safeguarded during their time with us.
* Know how to access our club policies, rules, and procedures.
* Know who the Welfare Officer is and how to contact them.
* Know that any concerns about your child’s welfare will be listened to and responded to.
* Know what qualifications and training those with responsibility for your child have.
* Be informed of problems or concerns relating to your child, where appropriate.
* Know the procedure should your child be involved in an accident or become injured.
* Provide your consent or otherwise for photography and trips away.
* Make a complaint to the club board of members or Welfare Officer (as appropriate).

As a parent / guardian of a club member we expect you to:

**Essentials**

1. Make sure your child has the right kit for training and competitions as well as enough food and drink.
2. Ensure your child arrives to sessions on time and is picked up promptly.
3. Inform us if you’re running late to collect your child or if your child is going home with someone else.
4. Complete all consent, contact and medical forms and update us straight away if anything changes.
5. Maintain a good relationship with your child’s coach or teacher.
6. Contact us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
7. Not enter poolside or interrupt training or competitions unless in an emergency.

**Behaviour**

1. Remember that children get a wide range of benefits from participating in one of our sports, like making friends, getting exercise, and developing skills. It’s not all about wins and losses.
2. Behave positively as a spectator at training or competitions and treat others with respect.
3. Give encouragement to your child and tell them when they’ve done well and provide support when they are struggling.
4. Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of age, gender, race, sexual orientation, faith, ability, appearance, or any other relevant characteristic.
5. Respect the members and coaching team competing for other teams at competitions.
6. Respect the board of members, coaching and teaching team and all volunteer helpers at the club.
7. Not use any mobile phone or device at any time in the changing areas**.**
8. Report any concerns you have about others using phones or devices in the changing areas or taking photographs or footage poolside**.**
9. Understand that the use of abusive or inappropriate language, bullying, physical violence, or any other behaviour which hurts others will not be tolerated by the club.
10. Understand that behaviour which may be considered a criminal offence may result in the club taking disciplinary action against you and will be reported to the police by the club.
11. Talk to your child and ensure they understand the rules of the club and the sport.
12. Ensure your child understands their Code of Conduct.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club board. Continued issues and repeated breaches may result in parents / guardians being asked not to attend the club, something we never want to do.

Signature of parent / guardian-­­­­­­­­­­­­­­­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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